Cancellation on Website by Member

A member can cancel the membership anytime up to the time the approval of the membership by the membership committee. Once the membership committee has approved from our end, it cannot be cancelled. If we suspect any fraudulent transaction by any member or any transaction which defies the terms & conditions of using the website, we at our sole discretion could cancel such memberships with/without providing any notification to the member. We will maintain a negative list of all fraudulent transactions and members and would deny access to them or cancel any memberships placed by them.

As Advocates Association for Social Responsibility And Awareness is an NGO working for the welfare of consumers and protection of consumer rights follows a no return on membership policy. For any consumer related redressals please contact customer service at ali@aasraa.in or call us at +91 9246678557.

Refunds

If the membership has been cancelled, refund will reflect in your bank account within 7-10 days. Please note that certain banks take longer than this period for amount to reflect in your account. We will also notify you of the approval or rejection of your membership. If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain 7-10 days.

Late or Missing Refunds

If you haven't received a refund yet, first check your bank account again. Next contact your bank. There is often some processing time before a refund is posted. If you've done all of this and you still have not received your refund yet, please contact us at ali@aasraa.in or call us at +91 9246678557.